



Transit Operations & The CHP

The Successful Annual Terminal Inspection

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Monterey-Salinas Transit (MST)

Quick Facts:

- MST Operated Fleet: 76 buses
- 5 Million Passengers; 3 Million Miles
- Contractor Operated Fleet: 41 Minibuses; 6 Trolleys
- 2 Operating Bases - 225 employees
- Primary service area 280 sq. miles
 - Spanning distance of 110 miles





CHP Inspections:

- Safety is #1 Goal
- MST history: 100% “Satisfactory” Ratings
 - However, some corrections/fixes required
 - Failure is not an option!
- Inspection provides “health check” on transit system
 - Maintenance, HR efforts validated through inspections
 - Ultimately reducing costs

...and may help reduce passenger inconvenience





Working With The CHP:

- Established working relationship with CHP
 - More than 10 year history with same inspector
 - CHP familiar with MST fleet & staff (& local fleets)
 - Benefits of good maintenance practices
 - CHP role/MST role during inspections
 - New mechanics: reality check & training opportunity

Maintenance Dept. Concerns:

- Transitioning from paper to electronic work orders

MST
Monterey-Salinas Transit
WORK ORDER

CLASS CODE: 174717
VEHICLE ID: 174717
JOB # 1185
DATE ORDER: 11/17/17
REASON: 37,253

| DATE | TIME | DESCRIPTION |
|----------|----------|---------------------|
| 11/17/17 | 10:00 AM | Oil change & filter |
| 11/17/17 | 11:00 AM | Wash & wax |
| 11/17/17 | 12:00 PM | Check tire pressure |
| 11/17/17 | 1:00 PM | Inspect brakes |
| 11/17/17 | 2:00 PM | Check fluid levels |
| 11/17/17 | 3:00 PM | Final inspection |

Work Order Details

Equipment ID: 174717
Station Location: 2ND GIG LOW FLOOR 46 FT LOW FLOOR DIESEL BUS
License Number: 114676
Work Order ID: 174717
Job Status: WORK FINISHED
Job Type: PM
Assigned Technician: [Name]
Date and Time Due: 11/17/2017 12:00 AM
Service Status: [Status]

| DATE | TIME | DESCRIPTION | WORK ACCOMPLISHED CODE | BY | JOB |
|----------|----------|---------------------|--------------------------------|------|-----|
| 11/17/17 | 10:00 AM | Oil change & filter | 1 - NOT DONE - DEFECT CANCELED | 1000 | END |
| 11/17/17 | 11:00 AM | Wash & wax | 1 - NOT DONE - DEFECT CANCELED | 1000 | END |
| 11/17/17 | 12:00 PM | Check tire pressure | 1 - NOT DONE - DEFECT CANCELED | 1000 | END |

- Is maintenance program & record keeping on track?
 - Ease of paper work order review vs. electronic record trail
 - Will your records withstand scrutiny after critical event?
 - Records need to match vehicle history



Avoiding Surprise Findings & Keep Records In Order:

- Fine tune the DMV Pull Notice Program
 - MST uses SAMBA FleetWatch-Automated Pull Notice
 - Verify your agency/district name is on pull notices
 - Have designated person check for SAMBA “alerts”

- Outside Employment
 - CHP inspects local private fleets
 - Record of Coach Operator “moonlighting” activities
 - Actively manage “release of information” process for former employees (keep copies)

- Be prepared for unannounced/surprise inspections



Final Comments:

- Expect the unexpected & promptly correct any findings