

## Transit Operations & The CHP

The Successful Annual Terminal Inspection

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## Monterey-Salinas Transit (MST) Quick Facts:

- MST Operated Fleet: 76 buses
- 5 Million Passengers; 3 Million Miles
- Contractor Operated Fleet: 41 Minibuses; 6 Trolleys
- 2 Operating Bases 225 employees
- Primary service area 280 sq. miles
  - Spanning distance of 110 miles









## CHP Inspections:

- Safety is #1 Goal
- MST history: 100% "Satisfactory" Ratings
  - However, some corrections/fixes required
  - Failure is not an option!
- Inspection provides "health check" on transit system
  - Maintenance, HR efforts validated through inspections
  - Ultimately reducing costs



#### ... .and may help reduce passenger inconvenience







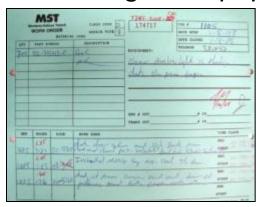
## Working With The CHP:

- Established working relationship with CHP
  - More than 10 year history with same inspector
  - CHP familiar with MST fleet & staff (& local fleets)
  - Benefits of good maintenance practices
  - CHP role/MST role during inspections
    - New mechanics: reality check & training opportunity





Transitioning from paper to electronic work orders





- Is maintenance program & record keeping on track?
  - Ease of paper work order review vs. electronic record trail
  - Will your records withstand scrutiny after critical event?
  - Records need to match vehicle history





# Avoiding Surprise Findings & Keep Records In Order:

- Fine tune the DMV Pull Notice Program
  - MST uses SAMBA FleetWatch-Automated Pull Notice
  - Verify your agency/district name is on pull notices
  - Have designated person check for SAMBA "alerts"
- Outside Employment
  - CHP inspects local private fleets
  - Record of Coach Operator "moonlighting" activities
  - Actively manage "release of information" process for former employees (keep copies)
- Be prepared for unannounced/surprise inspections





## Final Comments:

Expect the unexpected & promptly correct any findings

