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Service Above and Beyond

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Alex Clifford

The CEO of the Santa Cruz Metropolitan Transit District recaps steps taken to alleviate the agency's fiscal structural deficit, and looks ahead to coming enhancements for riders.

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San Francisco MTA crowns a seven-time champion of its Cable Car Bell Ringing Contest, a Mineta Transportation Institute study grades the effectiveness of "road diets," and SamTrans releases results of its customer experience survey.

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