

**Cover Story** 

# The Uncertainty of Real-Time

A false sense of precision created by "real-time" arrival displays can ultimately foster negative perceptions about transit agencies. A new study suggests there may be a better way to collect and present the data.

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The Bay Area rail system moves one step closer to providing much needed capacity relief as the first of its planned 775-car "Fleet of the Future" arrives at the agency's testing facility in Hayward.

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#### **Richard Katz**

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North County Transit District initiates a study of options and costs for regional rail integration, AC Transit moves closer to launching the East Bay's first BRT service, and San Francisco Muni certifies only the third female cable car grip in the agency's long history.

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