# TECHNOLOGY AND ITS IMPACT ON FLEET REPAIRS

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#### CONTINUE DOING WHAT YOU DO?

- Convert all forms to Tablet based forms:

Collect – Analyze – Act – Record Actions





#### WHAT IS THE GOAL?

- Reduce time to collect data
- Reduce administration time
- Reduce reporting time
- Better access to data



#### THERE IS A BETTER WAY



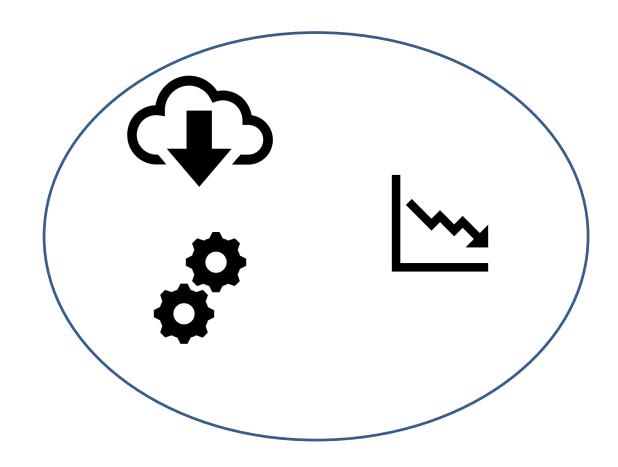




#### THERE IS A BETTER WAY

#### EXAMPLE 3







#### **ADVANTAGES**

- Reduced errors
- More data and clear data
- On demand reporting
  - NTD Reporting,
- Dramatically reduced time
  - Administration, Reporting,



#### KEY FUNCTIONALITY

- Powerful search and reporting
  - Gives data meaning, reports, dashboards and maps
- Automated alerts
  - Tracks risks, emails, and lists
- Compliance
  - Process control, policy control and rules

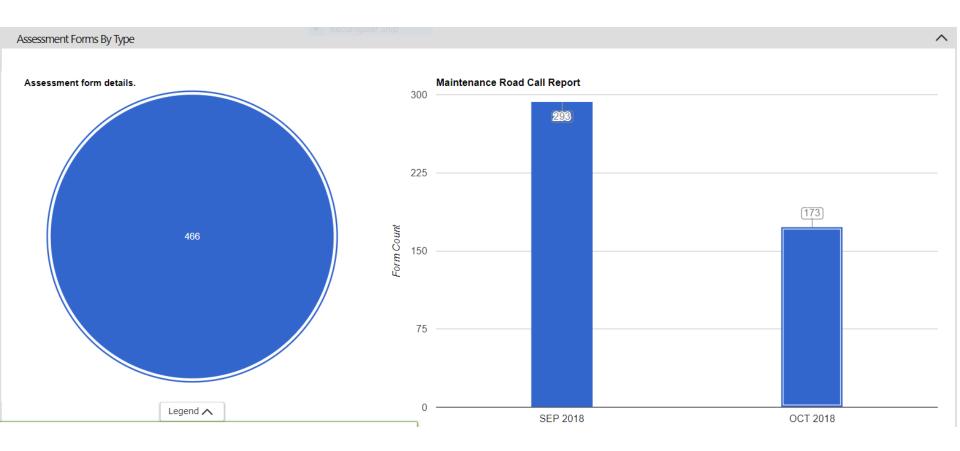


# ROAD CALL EXAMPLE



# Track it

### **D**ASHBOARD



#### MONTHLY DASHBOARD

᠍ by time of day		
Morning 6:00AM - Noon	127 assessments completed	127
Afternoon Noon - 4:00PM	91 assessments completed	91
Evening 4:00PM - 8:00PM	73 assessments completed	73
Night 8:00PM - 6:00AM	2 assessments completed	2

Assessment Form	RM	RO	RI	OR
Maintenance Road Call Report	50	34	208	1



#### REPORT DETAIL

#### Maintenance Road Call Report **✓** Interior [4] Privetrain [3] **✓** Electric Propulsion **✓** Electrical and **✓ Engine** [222] **✓** Farebox [434] (Elec and Hybrid) [83] Lights [71] xle Driven [1] Changing System [19] ☑ Charging System [7] ✓ Acceleration Problem ☑ Bill Transport [6] ✓ Flooring Isle [1] [15] ✓ Stanchions [3] ☑ Bill Validator [20] ires and Wheels [2] Low (SOC) state of ■ Bus will not start [13] Cooling System [10] charge [19] ✓ Cranking System [13] ✓ Coin Validator [76] ✓ Drive Motor [1] ✓ Cooling System leaks ✓ Headlights [18] ✓ Keypad [30] [10] ✓ Inverter (hybrid) [44] ✓ Instruments and Gauge ✓ Low stock, for trim cards ■ Engine Overheating [8] [12] [12] Running Lights [1] ✓ Tap Machine [89] ✓ Check Engine light on [34] ✓ Stop Request [9] ✓ Trim Unit [201] ✓ Turn Signals [2] ✓ Fuel System [8] ✓ No Start [33] Spyder pulleys [13]

✓ Stop Engine light on

[53]



### ROUTE OVERVIEW

Person	Form Name	Assessment Date	Bus Number	Stop Engine light on	Tap Machine	Keypad	Trim Unit	Operator Seat	Bill Validator	Destination Sign	Other minor issues	Radio	Interlock will not release	Spyder pulleys
ALEJANDRO HERNANDEZ (3875)	Maintenance Road Call Report	10/1/2018 6:08:16 PM	Gillig Bus (1317)	Field repair not posssible	Adjusted									
ALFREDO TOPETE (3895)	Maintenance Road Call Report	9/10/2018 5:05:42 PM	BUS (2911)		Adjusted									
GEORGE MCCLURE (2287)	Maintenance Road Call Report	10/5/2018 6:15:44 PM	Gillig Bus (1528)			Adjusted								
ALBERTO RODRIGUEZ (2295)	Maintenance Road Call Report	9/21/2018 1:25:49 PM	BUS (2714)				Adjusted							
RICKEY ANDERSON (2304)	Maintenance Road Call Report	9/12/2018 9:41:08 AM	BUS (2910)				Adjusted							
RICKEY ROBINSON (2316)	Maintenance Road Call Report	10/4/2018 8:50:01 AM	Artic New Flyer (1513)				Adjusted							
YESSENIA DAMIAN-GARCIA (3855)	Maintenance Road Call Report	9/28/2018 3:49:17 PM	BUS (2239)					Adjusted	Cleaned					
BRIAN PATIN (2442)	Maintenance Road Call Report	9/7/2018 9:46:26 AM	BUS (2417)							Adjusted	Adjusted	Adjusted		
KATHY JORDAN (2449)	Maintenance Road Call Report	9/17/2018 1:04:56 PM	BUS (2427)				Adjusted							
CHARLENE COLEMAN (2477)	Maintenance Road Call Report	9/12/2018 9:42:19 AM	BUS (2219)	Field repair not posssible									Field repair not posssible	Field repair not posssible
JESSE LEM (2505)	Maintenance Road Call Report	10/19/2018 10:35:34 AM	New Flyer CNG (1821)				Replace with new							



# SEARCH ENGINE

Assessments (2237)									
Date	Assessment Form	Driver	Evaluator	Division	Grade	Links			
22/Oct/2018 5:27 PM	Maintenance Road Call Report	LUIS TURCIOS (3215)	ALBERTO MORELOS JR (8537)	BUS DRIVERS (103)	RM = Road Call mechanical		×		
22/Oct/2018 5:25 PM	Maintenance Road Call Report	KENDALL COLEMAN (3033)	ALBERTO MORELOS JR (8537)	BUS DRIVERS (103)	RM = Road Call mechanical		×		
22/Oct/2018 5:24 PM	Maintenance Road Call Report	GUILLERMO ZAMORA (3791)	ALBERTO MORELOS JR (8537)	BUS DRIVERS (103)	RI = Road Call Informational		×		
22/Oct/2018 5:23 PM	Maintenance Road Call Report	LINDA REED-DEVANCE (3013)	ALBERTO MORELOS JR (8537)	BUS DRIVERS (103)	RI = Road Call Informational		×		
22/Oct/2018 5:07 PM	Maintenance Road Call Report	DANIEL RODRIGUEZ (3650)	ALBERTO MORELOS JR (8537)	BUS DRIVERS (103)	RI = Road Call Informational		×		
22/Oct/2018 5:06 PM	Maintenance Road Call Report	RONALDO GREPO (8507)	ALBERTO MORELOS JR (8537)	BUS DRIVERS (103)	RI = Road Call Informational		×		
22/Oct/2018 5:05 PM	Maintenance Road Call Report	MARIA CADENA (3257)	ALBERTO MORELOS JR (8537)	BUS DRIVERS (103)	RI = Road Call Informational		×		
22/Oct/2018 5:03 PM	Maintenance Road Call Report	MARSHA CURTIS (2870)	ALBERTO MORELOS JR (8537)	BUS DRIVERS (103)	RI = Road Call Informational		×		

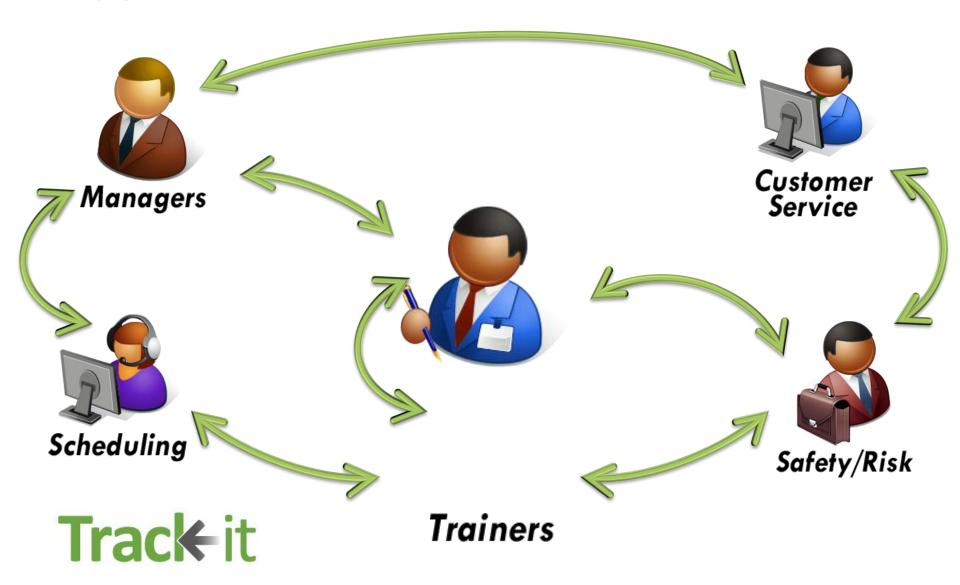


#### **OPPORTUNITIES**

- Training forms
  - Ride check, retraining,
- Safety form
  - Safety Inspections
- Operations forms
  - Accident, D&A form,
- Maintenance forms
  - Pre-Trip, Road Calls, PM Inspections



# ALLOWS PEOPLE TO WORK TOGETHER



#### THE PROBLEM WE NEED TO SOLVE

- There are less resources (people, time)
- More Requirements (TMS,SMS,NTD reports)



Results = Better and low cost service



#### **QUESTIONS**

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