

## David Stumpo SCRTTC TRANSFORMING TRANSITE

**REDESIGNING OUR FUTURE** 

- Start with WHY - Perceptions - Analysis - Technology

## "When you're finished changing, you're finished."

## "Management is doing things right."

## "Leadership is doing the right things."

# "Teamwork is doing the right things together."

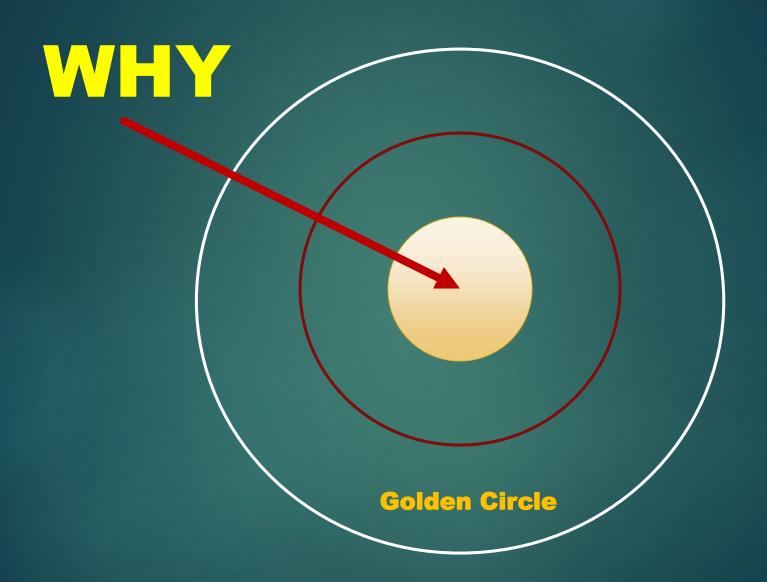
# How do you explain when things don't go as we assume?

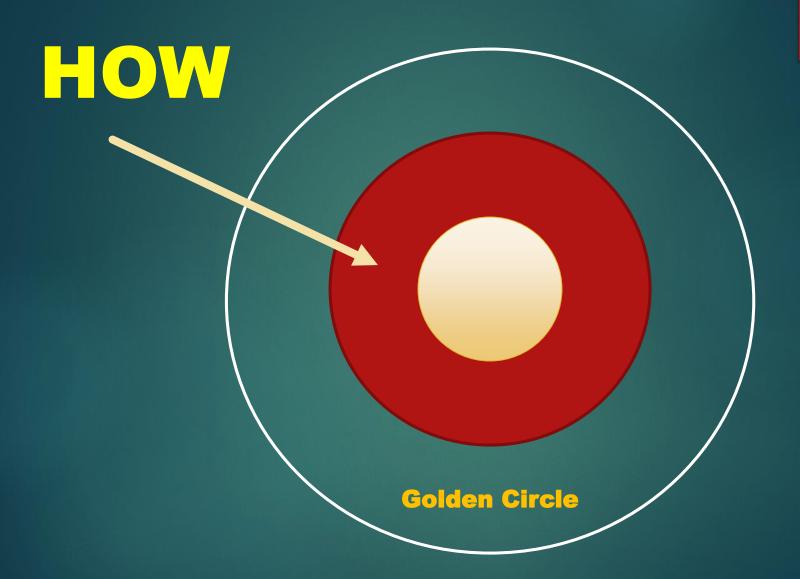
How do you explain when others achieve things that defy all the assumptions?

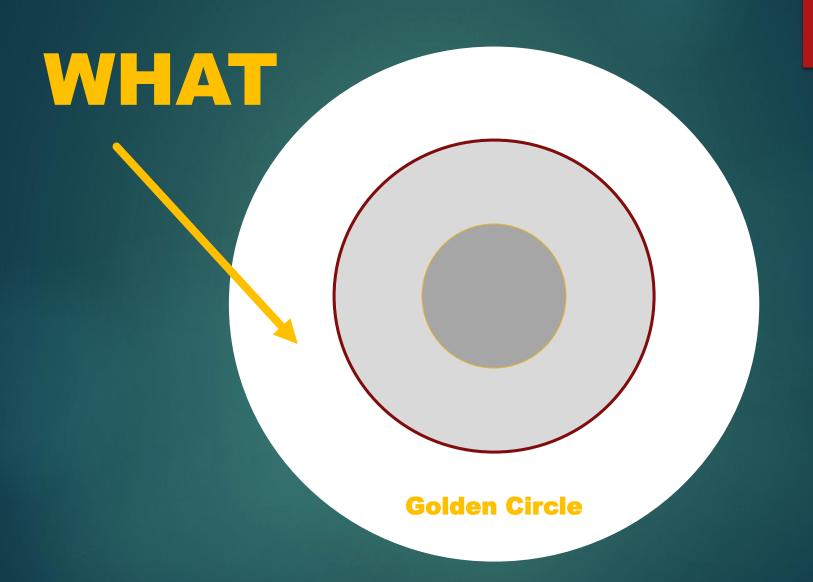
## For Example

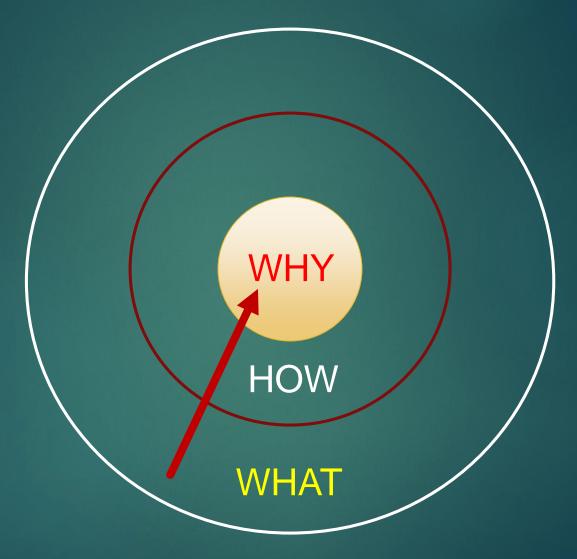
- Why is Apple so Innovative?
- Why is it that Martin Luther King led the Civil Rights Movement?
- Why were the Wright Brothers able to figure out flight?

## Golden Circle



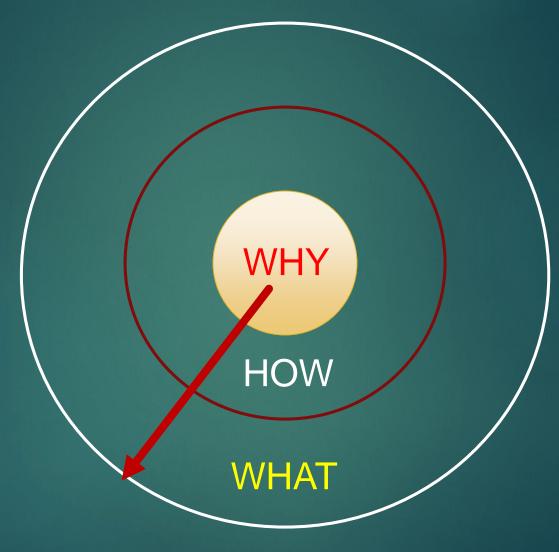






**Golden Circle** 

## Effective organizations know their "WHY"



**Golden Circle** 

## People don't buy what you do, they buy "WHY" you do it.

# Believe what YOU Believe

ream Building

# Mission Statement?

"To provide exceptional and cost-effective transportation services that consistently exceed customers expectations while promoting the principles and practices of livable communities and sustainable development."

## MISSION

Dedicated to connecting communities and moving people... making everyday life better.



## Exercise

The WHAT...

The HOW...

The WHY...

# Your WHY is a Cause of Action

BeliefsPrinciplesMission

## PERCEPTIONS



On a cold January day, a forty-three year old man was sworn in as the chief executive of his country.

By his side stood his predecessor, a famous General who, fifteen years earlier, had commanded his nation's armed forces in a war that resulted in the defeat of Germany.

# The young leader was raised Roman Catholic faith.

He spent the next five hours watching parades in his honor and stayed up celebrating until three o'clock in the morning?

## Who am I?

### It's January 30, 1933

Does that change your answer?

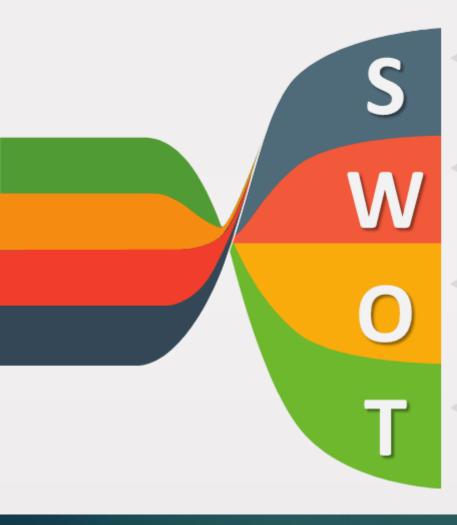
#### Other Perceptions

The World is Flat...

Call a Dog's tail a leg...

## SWOT

#### SWOT Analysis Diagram



#### STRENGTHS

characteristics of the business or project that give it an advantage over others

#### WEAKNESSES

characteristics that place the business or project at a disadvantage relative to others

#### OPPORTUNITIES

elements that the business or project could exploit to its advantage

#### THREATS

elements in the environment that could cause trouble for the business or project

"Keep changing to to succeed."

## Singapore may be small, but it is quickly becoming a massive global tech hub

7 High Tech Ways Singapore Is Becoming A Smart Nation Without Us Realising It

#### Summary and Action Plan

- Develop your Why
- Don't let Perceptions become reality
- Conduct a SWOT Analysis
- Implement Technology
- ► Waiting is <u>not</u> an option

### Thank You



#### SCRTTC ONLINE TRAINING PORTAL

By Immersed Technologies, Inc.



#### Student eLearning Guide

This self-paced distance learning course is designed to introduce the technician to the features and functions of the Apple iPad. Many new iPad users have questions about how to get started. Understanding the basic operations of your iPad will enable you to get the most out of your learning

Course	Launch
Student eLearning Guide	You must be registered to this learning path to begin.



#### Cummins eINSITE - Distance Education - #SC-eEN-1712-DE-I

This self-paced distance learning course is designed to give technicians the knowledge needed to utilize the Cummins INSITE™ Electronic Service Tool. We will be using Quick Reference Cards and software demonstration videos for reference and the topics learned will be utilized extensively in the ISL G level II class. Reference Material will be provided as Resources.

	Course	Launch
	Cummins eINSITE - Distance Education - #SC- eEN-1712-DE-I	You must be registered to this learning path to begin.
	SCRTTC Cummins eINSITE Course Evaluation	
Complete All Steps to Enable Your Certificate		ble Your Certificate



#### eElectrical I Distance Education for Transit - #SC-eEL-1600-

This blended course offering is designed to improve a technician's basic electrical skills and circuit diagnosis. Students will work with a Digital Volt-Ohm Meter (DVOM) in actual circuit conditions as well as in virtual simulated conditions. The class is a combination of online self-paced instruction

and in-class face-to-face instruction. Reference Material will be provided as Resources.

Course	Launch
eElectrical I Distance Education for Transit - #SC-eEL-1600-DE-I	You must be registered to this learning path to begin.
SCRTTC eElectrical I Course Evaluation	
Complete All Steps to Enable Your Certificate	



#### eCNG Transit Vehicle Safety - #SC-eCG-4100-I

This self-paced distance learning course is designed to familiarize technicians with safe practices while working with CNG fueled vehicles. Fuel, pressure systems, and repair safety practices and regulations are covered. Reference Material will be provided as Resources.

Course	Launch
eCNG Transit Vehicle Safety - #SC-eCG-4100-I	Launch
SCRTTC eCNG Course Evaluation	Launch
Certificate	

Thank you for completing eCNG Transit Vehicle Safety - #SC-eCG-4100-I.



#### eDVOM - Distance Education Digital Volt Ohm Meters - #SCeDV-2700-DE-I

This self-paced distance learning course is designed to improve technicians' understanding of basic DVOM functions. Students will be working with a virtual DVOM to learn its safe usage and best practices. The course includes both knowledge topics and knowledge activities, Reference Material

will be provided as Resources.

Course	Launch	
eDVOM – Distance Education Digital Volt Ohm Meters - #SC-eDV-2700-DE-I	You must be registered to this learning path to begin.	
SCRTTC eDVOM Course Evaluation		

**Complete All Steps to Enable Your Certificate** 



#### eHVAC Distance Education for Transit - #SC-eHV-3000-DE-I

This self-paced distance learning course is designed to introduce the technician to the air conditioning systems used on transit vehicles. The class will concentrate on building a strong foundation in the theory of operation of air conditioning systems that will enable the technician to successfully deal with changing systems and refrigerants. The student will identify the system components and functions used in air conditioning systems. Integrated into this course are the

components used in transit specific applications. Basic compressor clutch circuits and electrical testing will be covered. Safety will be emphasized.

Course	Launch
eHVAC Distance Education for Transit - #SC-eHV-3000-DE-I	Launch
SCRTTC eHVAC Course Evaluation	Launch

**Complete All Steps to Enable Your Certificate** 

