Contracting for transit service upgrades and additions

California Public Transit Association









Lessons Learned

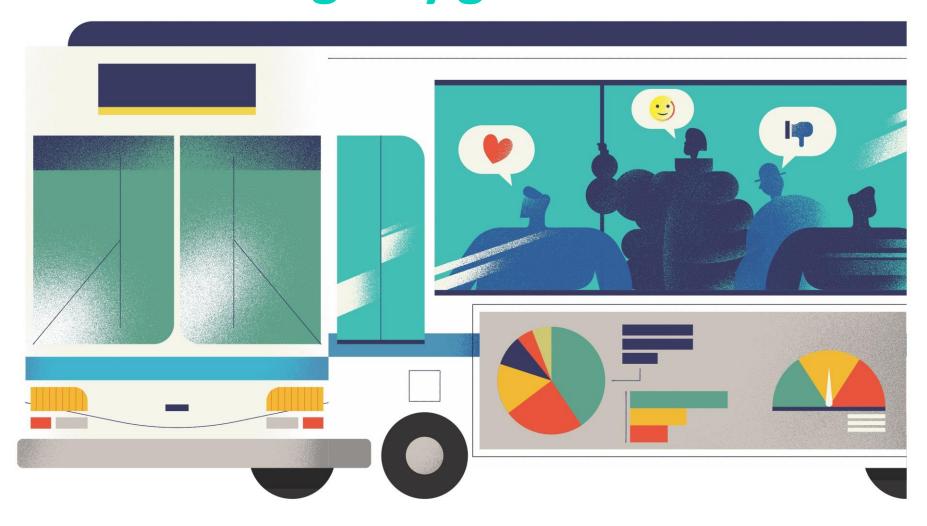
- 1. Government cannot contract out the public interest
- 2. Clear contracts can align contractors' profit motive with agency goals
- 3. Symbiotic agency-contractor relationships can improve operations and foster innovation

1. Government cannot contract out the public



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2. Clear contracts can align contractors' profit motive with agency goals



3. Symbiotic agency-contractor relationships can improve operations and foster innovation



Thank you



