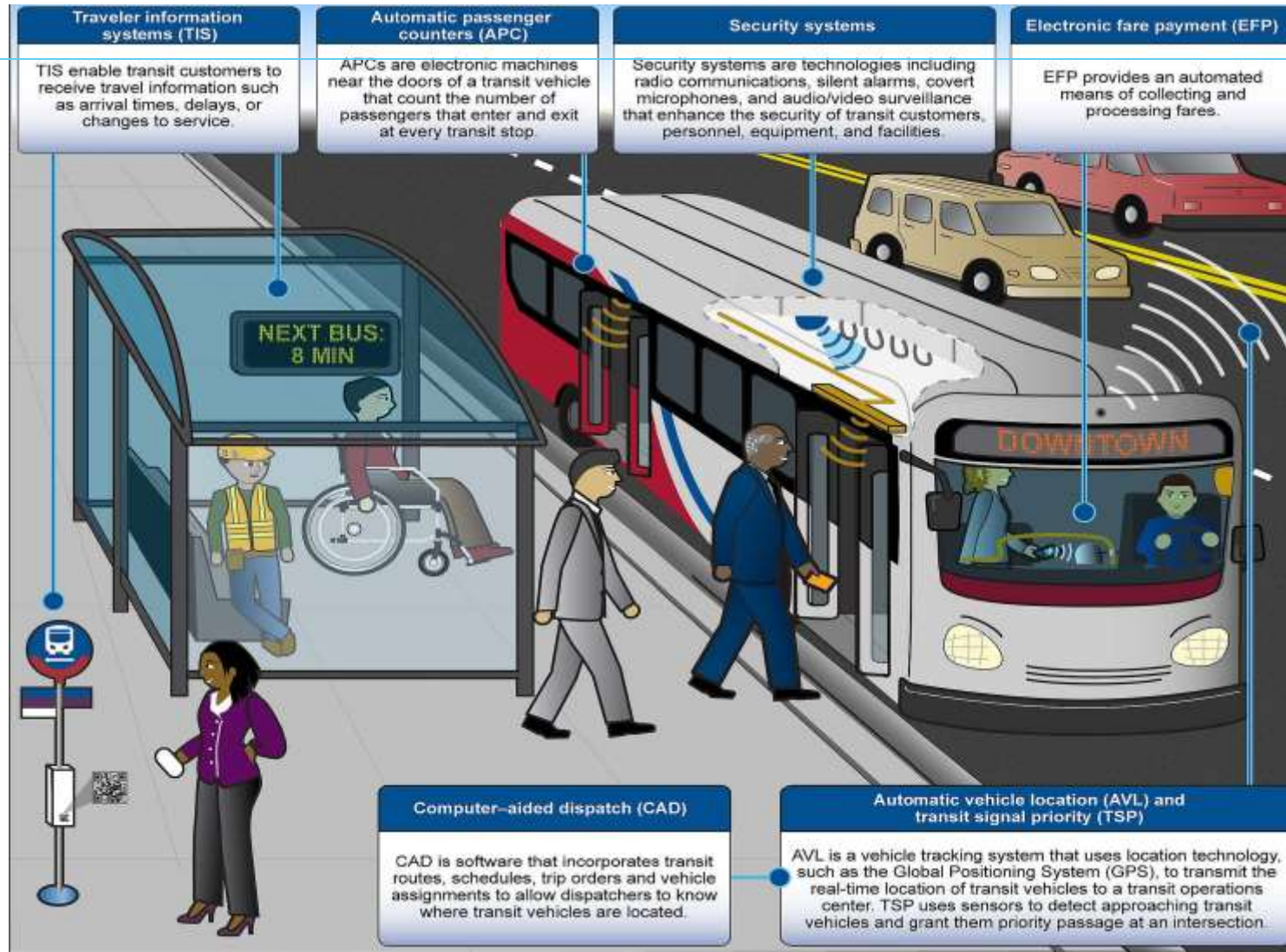


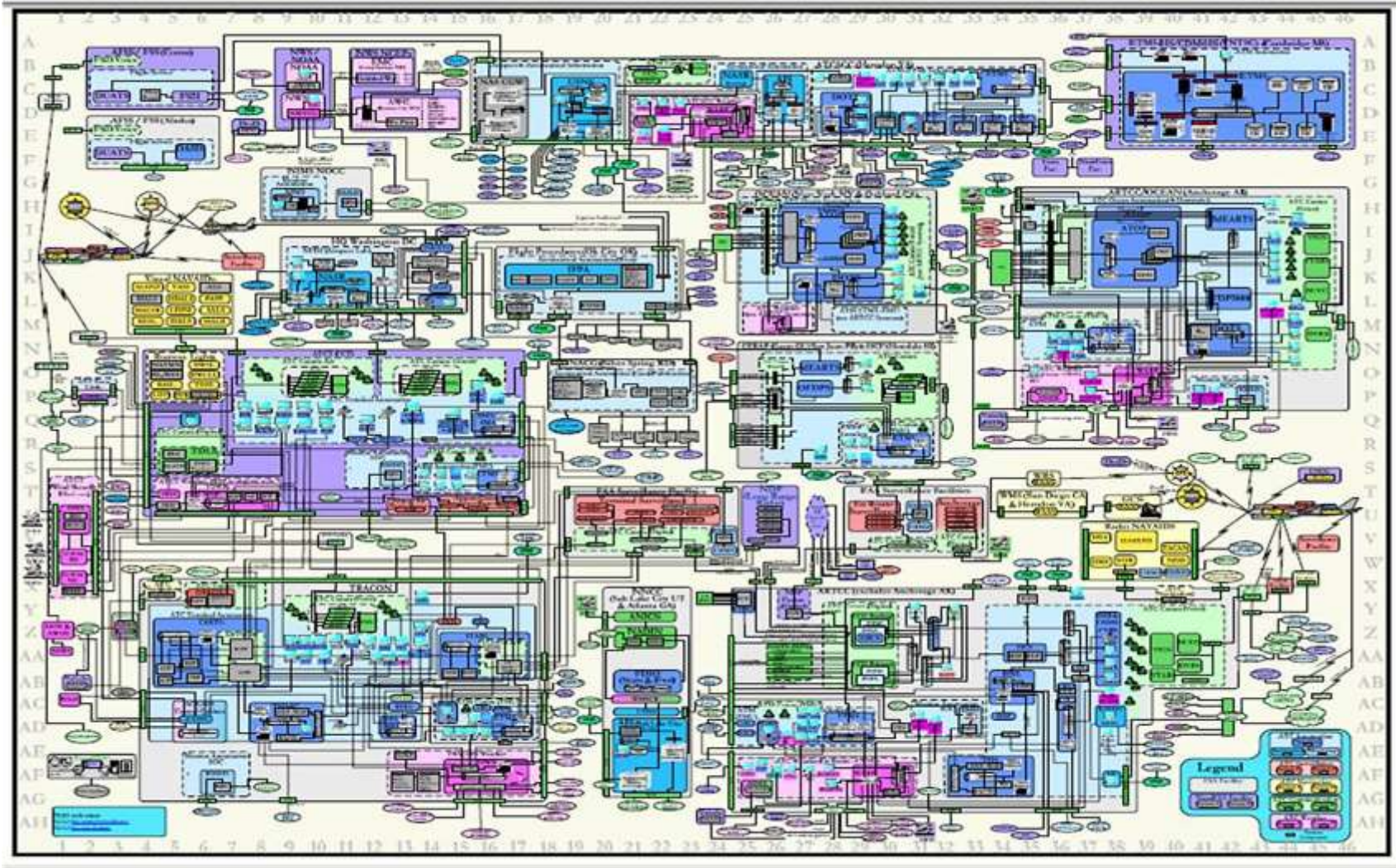
Turning Challenges
In
Transit Technologies Implementation
Into
Opportunities

It's a Lot of Technology

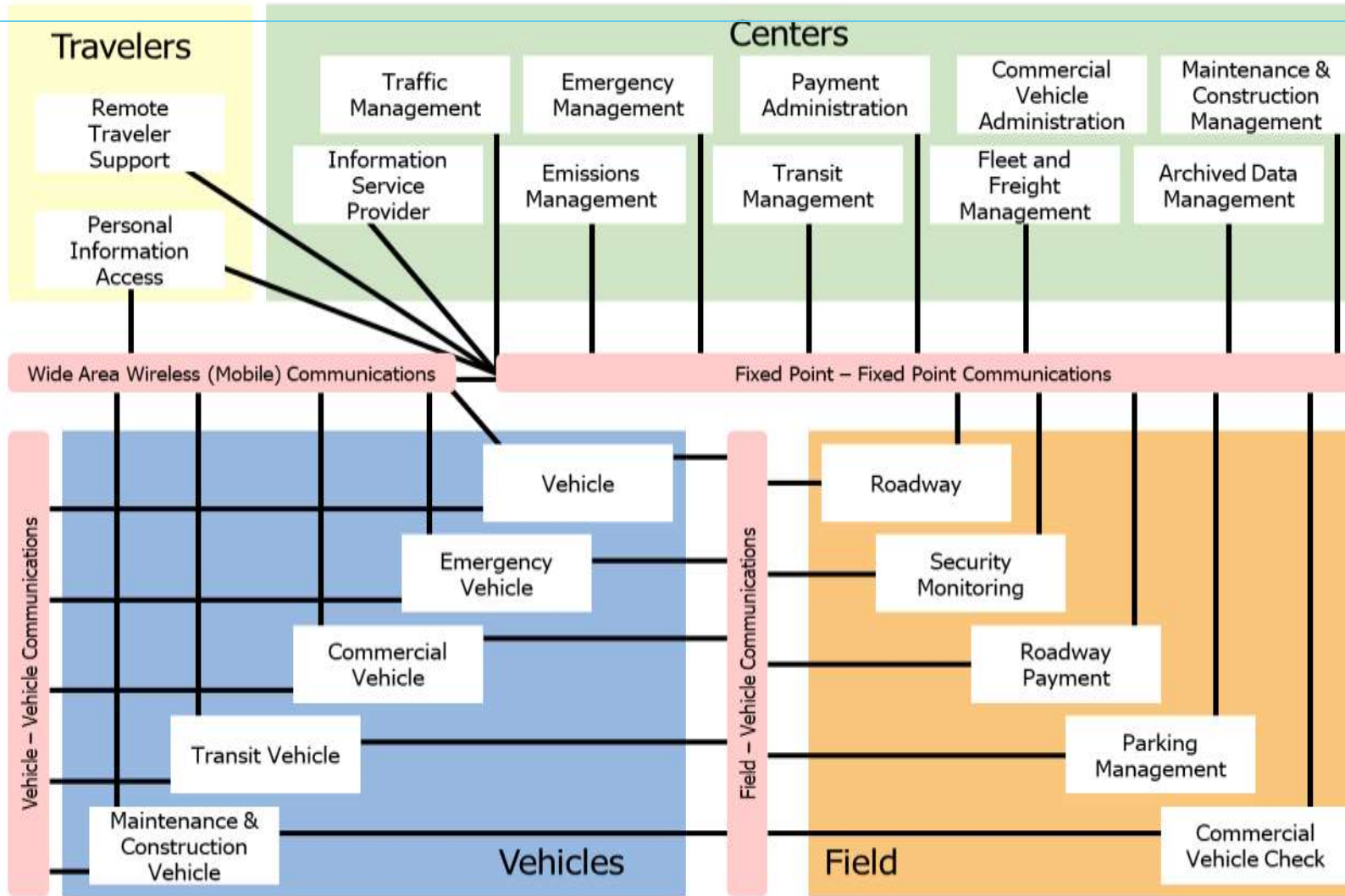


Gets More Complex

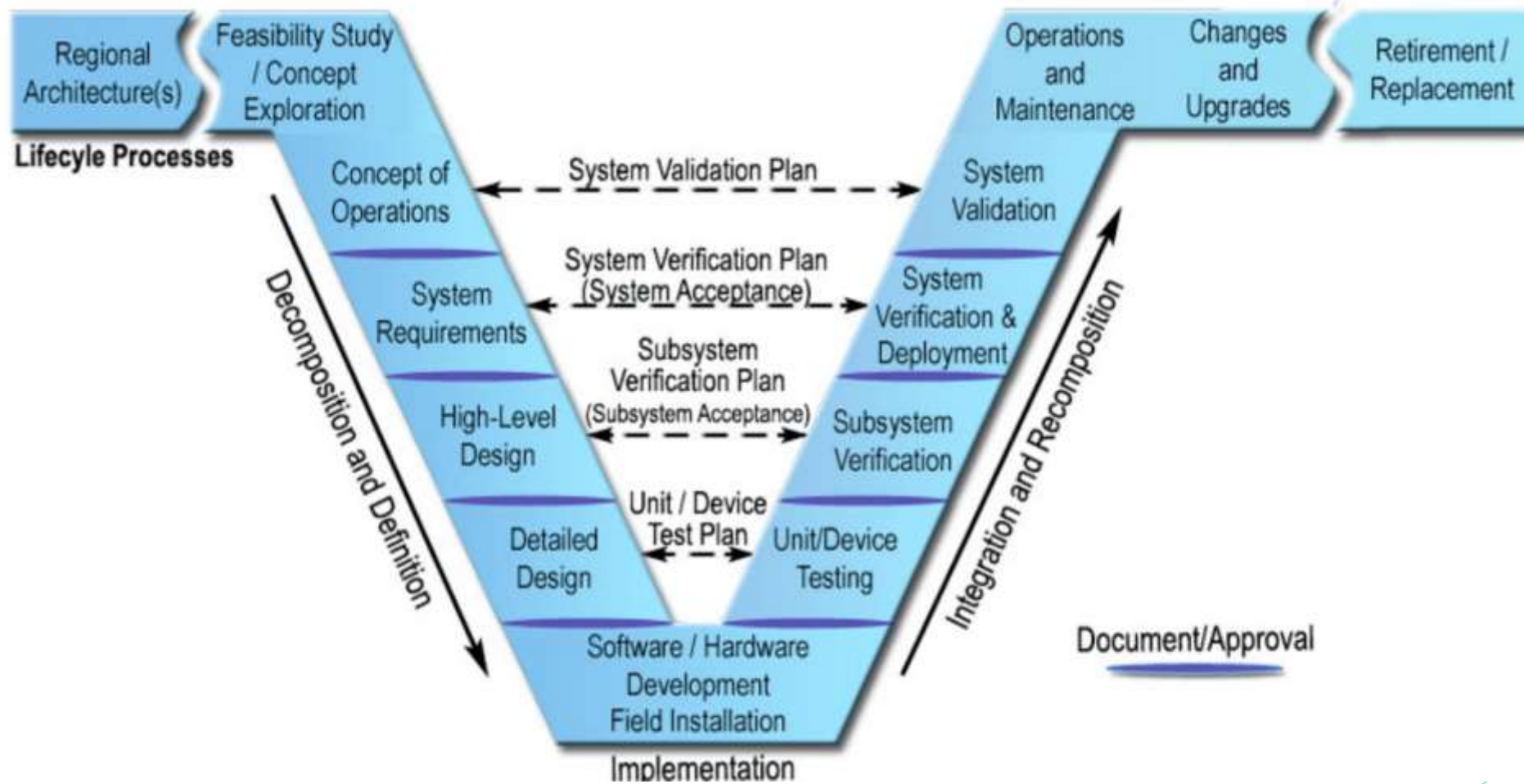




Regional Collaboration Framework



System Engineering Approach



Organizational Change Management (OCM)

Goal of OCM:

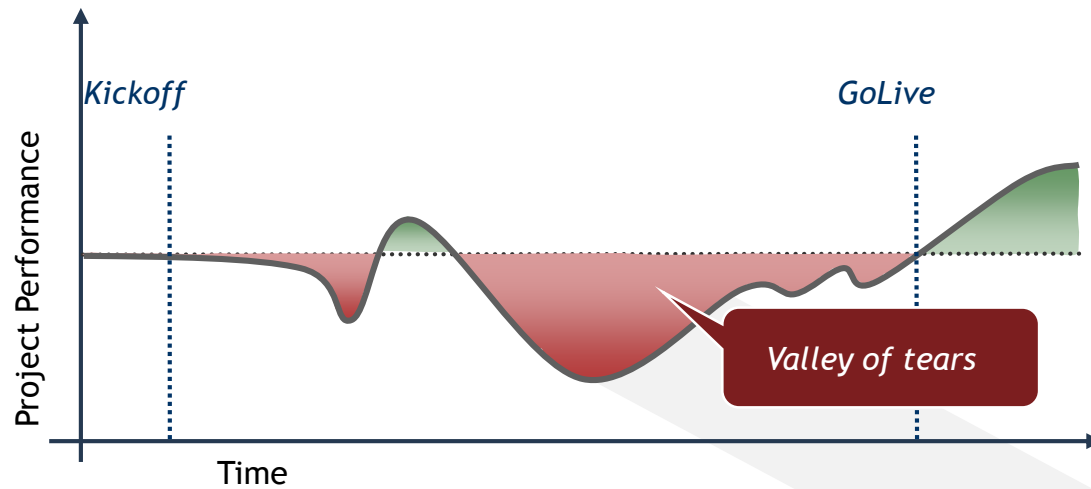
- Maximize **value** and minimize **risk** in supporting successful business transformations, process and technology improvements

Organizational Change Management (OCM) has the capacity to *Significantly Leverage Positive Results and Outcomes from change*. Lumenor's OCM approach is the application of a systematic methodology which takes into consideration several major areas when organizing, prescribing and executing an OCM support solution.

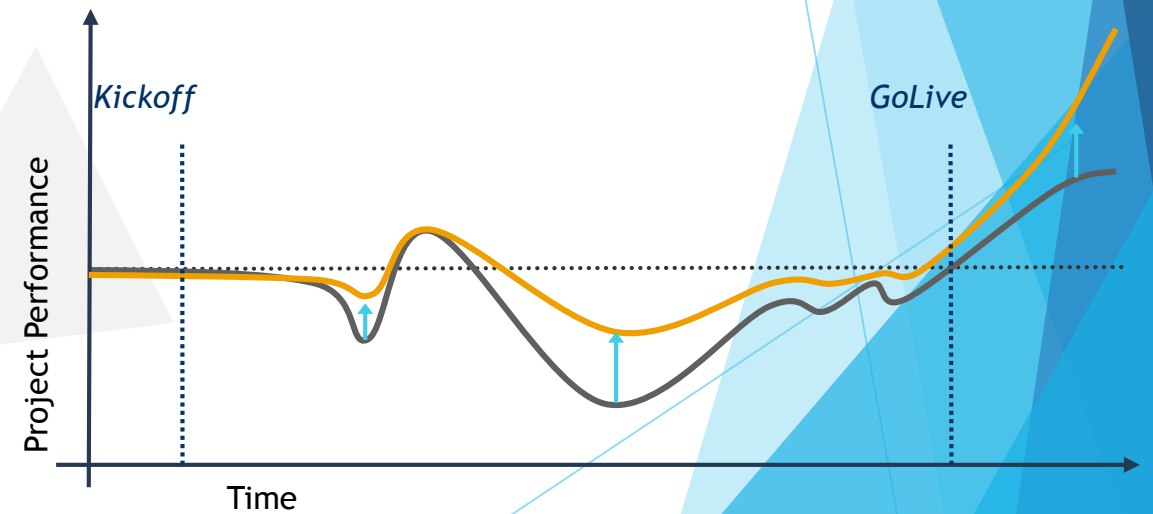


Reduction of the “Valley of tears”

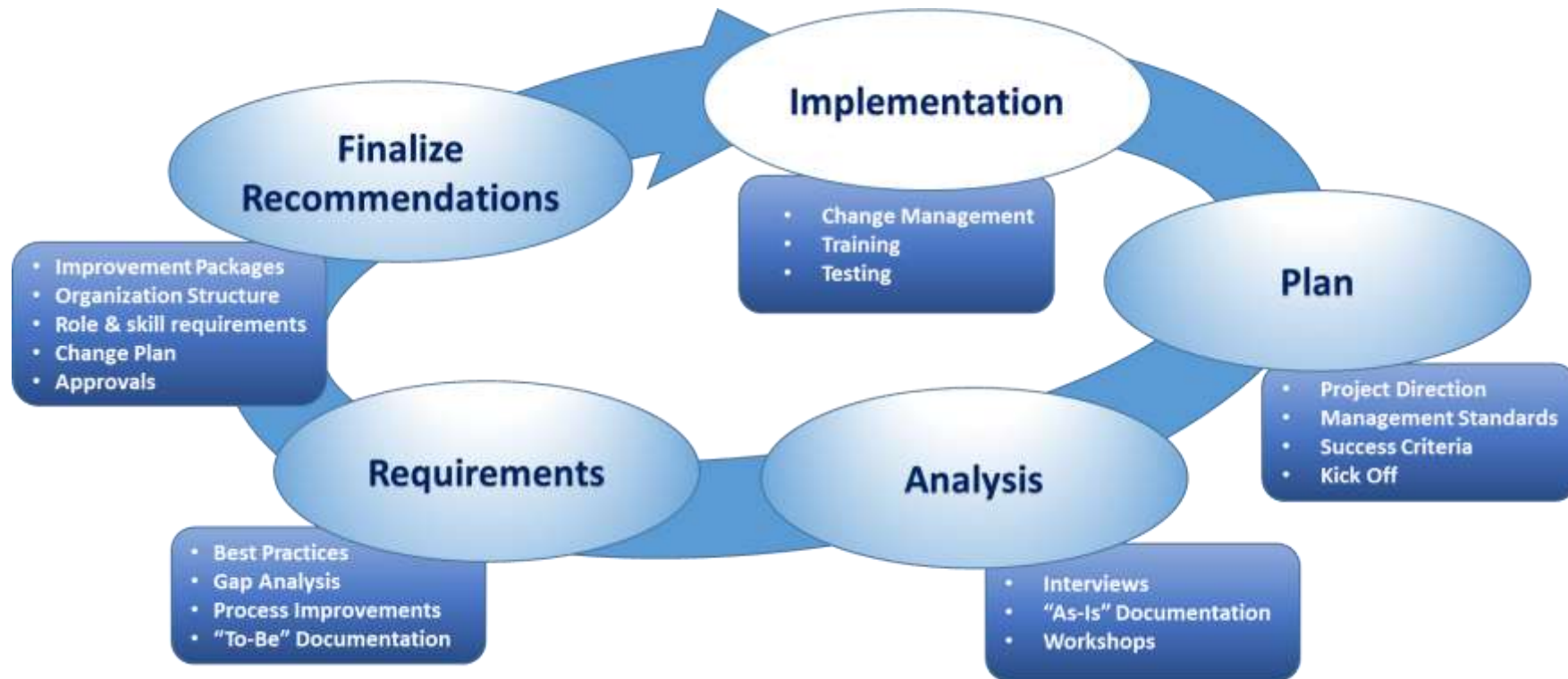
Without Organizational Change Management



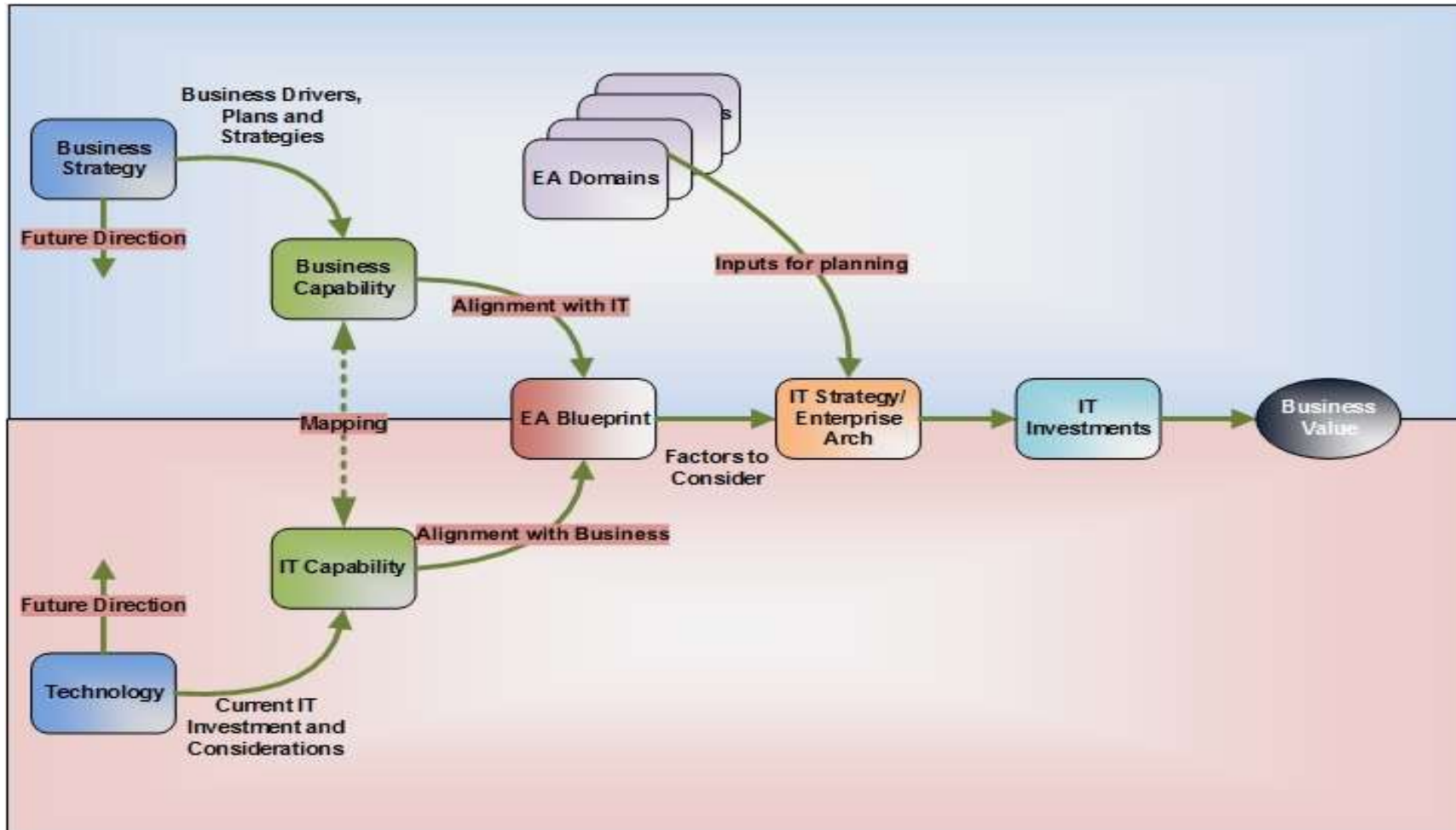
With Organizational Change Management



Business Process Transformation



Business & Technology Alignment



Questions



Thank You!

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