

Metropolitan Transit System

Fast Evolving Bus Systems: Are You Keeping Up With
Technology

November 8, 2017



Metropolitan Transit System

MTS & Technology

<https://www.youtube.com/watch?v=CJ0vR-09rGI>



MTS & Technology Decisions

Information Technology Advisory Committee (ITAC)



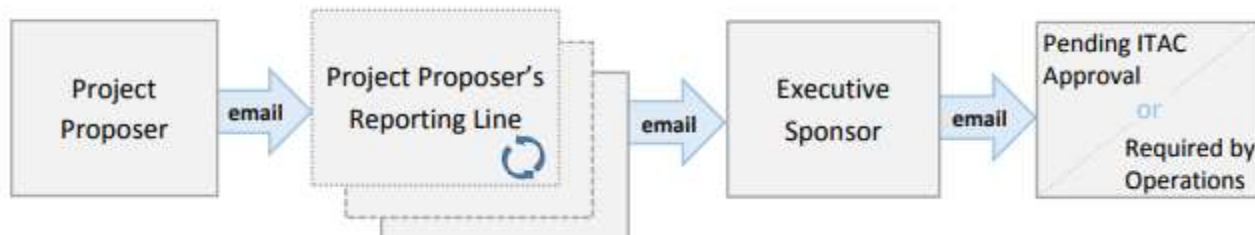
- CEO & Direct Reports
- Chaired by CIO
- Meets Quarterly

*Goal - Leverage technology resources
to meet business needs*

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How does ITAC work?

Approval Workflow:



- Ensures IT is focused on *‘The Most Important Thing!’*
- Formalizes technology request process
- Forum for technology review
- Approve/reject/prioritize projects
- Creates transparency

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CIO Role

- Facilitate the discussion
- Report on existing projects
- Collaborate with Department Heads
- Make recommendations
- Receive direction

Goal - Become a trusted technology resource



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ITAC Benefits

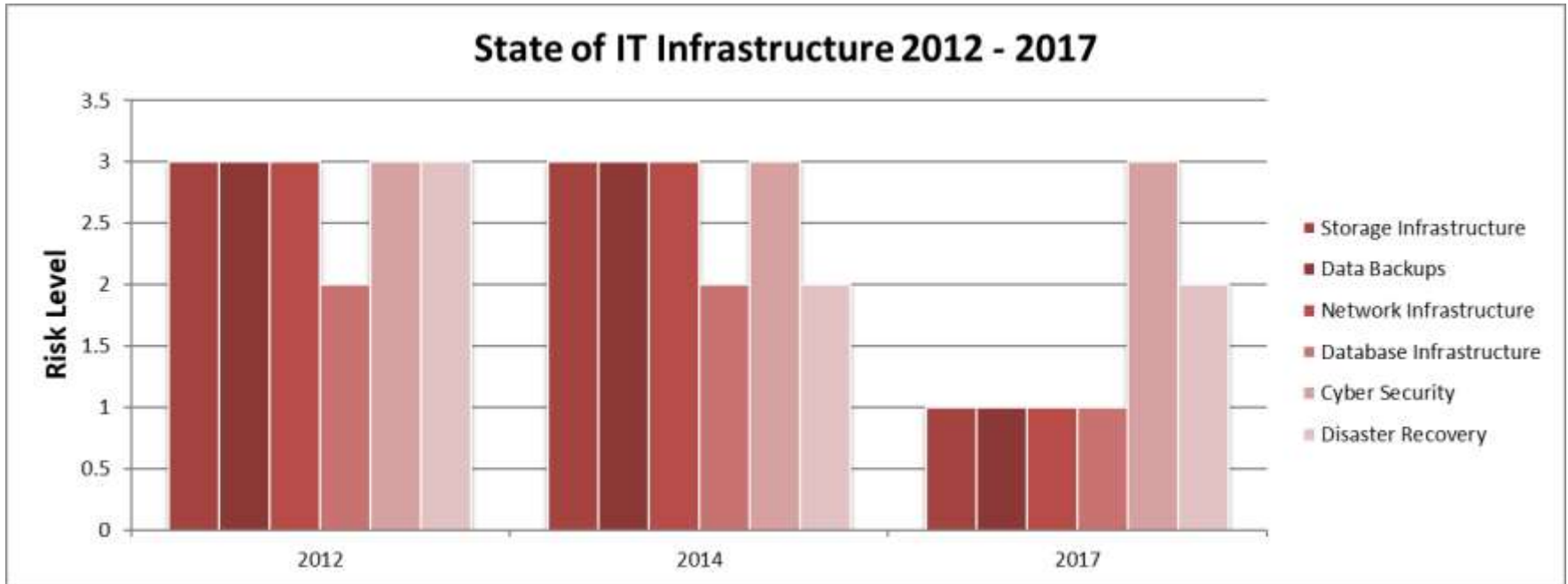
- Proficient advisors driving technology decisions
- Transparency in utilization of IT resources
- Business Development
- Strategy Development
- Synergistic Relationship

Goal - Business leaders drive technology decisions



ITAC Results

State of IT Infrastructure 2012 - 2017



“The process of identifying the risks to system security and determining the probability of occurrence, the resulting impact, and additional safeguards that would mitigate this impact.”

- The National Institute of Standards and Technology (NIST)

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Recommendations

- Commit to an advisory committee
- Engage IT early and often
- Build trust
- Communicate

Goal - Successful use of technology resources to advance business goals

