

CONNECTING US

NOVEMBER 20-22, 2024
SAN JOSE CONVENTION CENTER

AGENDA

TUESDAY, NOVEMBER 19

8:30 am - 4:00 pm Jim Ditch Golf Tournament

WEDNESDAY, NOVEMBER 20

3:30 pm - 4:30 pm Pre-Conference Session

4:30 pm - 6:00 pm Opening General Session
Keynote Address

KEYNOTE SPEAKER
Summer Sanders

6:00 pm - 7:30 pm Welcome Reception and Expo

THURSDAY, NOVEMBER 21

9:00 am - 10:30 am General Session

KEYNOTE SPEAKER
Jarrett Walker





10:30 am - 11:30 am Coffee and Expo

11:45 am - 1:00 pm **CONCURRENT SESSIONS I**

-  **Grow Ridership with Innovative Mobility Solutions for All (E)**
-  **The Do's and Don'ts of Hydrogen Deployment**
-  **Artificial Intelligence Intersections: Labor, Employment, and Fleets**
-  **Activating Public Spaces: Stops, Stations, and Surroundings**
-  **Protect Frontline Workers: Safety Strategies, Rider Conduct, and Rule Enforcement (S)**

1:00 pm - 2:15 pm Lunch and Expo

2:30 pm - 3:45 pm **CONCURRENT SESSIONS II**

-  **Microgrids: ZEV Benefits, Resiliency, and More**
-  **Status Update on Implementation of CA Zero-Emission Regulations**
-  **Labor Relations & Employee Engagement in a Post-Covid World (S)**
-  **Creating a Safer System Without More Enforcement (S)**
-  **Innovative Ideas to Mitigate Operator Shortages and Enhance Operator Well-Being (E)**

The Expo Hall will be open during conference hours on Wednesday and Thursday, with dedicated time on both days.

 Policy, Innovation, and Customer Experience  Maintenance  Management and Leadership  Community Outreach and Benefits  Operations

(S) = Cross-track safety theme (E) = Cross-track equity theme

THURSDAY, NOVEMBER 21 (continued)

- 3:45 pm - 5:45 pm Tech Tours
- 3:45 pm - 5:45 pm Expo
- 6:00 pm - 7:30 pm Thursday Evening Reception

FRIDAY, NOVEMBER 22

8:30 am - 10:00 am Small Operators Awards Breakfast

10:15 am - 11:30 am **CONCURRENT SESSIONS III**

-  Innovation in Safety and Security Using Cutting Edge Technology (S)
-  ZEV Safety Protocols and Strategies (S)
-  Recruitment, Retention and Reinvention: Build a Diverse, Durable Transit Workforce (E)
-  Creating Effective Access Advisory Committees and Community Workshops (E)
-  Mastering the CHP Biannual Terminal Inspection: Compliance and Success Strategies



11:30 am - 12:00 pm Networking Break

12:00 pm - 1:15 pm **CONCURRENT SESSIONS IV**

-  The Customer Experience Starts at the Stop
-  Equity in Transit Maintenance (E)
-  Difficult Conversations: Ethics Complaints Against Employees and Board Members
-  Selling Public Transit as a Career (E)
-  Homegrown Solutions and Innovations for a Safer Transit System (S)

1:15 pm Conference Adjourns

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